CHOOSE · LIVE · STAY
WELL   WELL   WELL

- If you made a change to your medical coverage, cards were mailed to your permanent address on file with MSU in December.
- If you need assistance contact Anthem 844-728-7612 or Human Resources 270-809-2146.

- You received a SEPARATE Anthem card for Vision. Cards were mailed to your permanent address on file with MSU in December.
- There are TWO Anthem cards, one for Medical and one for Vision if applicable.
- If you have both Anthem Medical and Vision coverage, you can access both through the Anthem online portal. Select "View Other Coverage" to alternate your view between Medical and Vision.

- If you made a change, cards were mailed to your permanent address on file with MSU in December.
  - If you did not receive your card, you can create an account on the mobile App (
  - For the mobile App, use your social security number as your member ID to create your account.

- You can access the policy information for all of the Voya options (Accident, Critical Illness, Hospital Indemnity, Short Term Disability Income, and Life Insurance) online at https://presents.voya.com/EBRC/Home/MSU.
- If you have claim questions, please call Human Resources at 270-809-2146.

- If you are a new participant, your card will be mailed to your permanent address in December. If you are a continuing participant, you will receive a new card based on the expiration of your existing card.
- The full value of your account is available after the first of the calendar year.
- To view your account information online, create a login with Health Equity-WageWorks https://www.wageworks.com/
- If you need assistance with your Health Care FSA or Dependent Care FSA contact Health Equity-WageWorks 877-924-3967 or Human Resources 270-809-2146.

- If you are taking this benefit for the first time, you have to activate your account to receive a Debit Card.
- Activation instructions were mailed to your permanent address on file with MSU in December.
  - If you did not receive your activation instructions you can register as a first time user on BenefitWallet website https://mybenefitwallet.com/
- If you had a past account that has